What are Success Factors and why are they important?

Success Factors are the core behaviors that are expected of all employees at the university. They are a common point of reference to help direct us in how we should achieve our mission. The behaviors that are expected for each Success Factor depends on a or sub-function. There are five sub-functions: Union-Bigible, Support Task Expert, Subject Matter Professional, Management and Leadership.

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collaboration skills. In the meantime, you suggest that she take one of the <u>suggested courses</u> for Collaboration in myLearn.

<u>Scenario 2:</u> Daryl is currently in a Support Task Expert role as an Office Support Assistant. He has expressed interest in improving his communication skills so that he can perform well in his current position.

When comparing his past performance appraisals and other documentation you have with the expectations in the Communication Success Factor, you see that while he delivers messages well and in the appropriate format, he struggles with his listening skills. To help Daryl improve his skills, you refer to the Learning suggestions in myLearning suggestions in myLearning

References and Links

Learning Suggestions on myLearn

(http://www.umsystem.edu/ums/hr/myPerformanceSuccess_Factor_Courses)